# Digital Certificate installer problem workaround

## Right click the installer and select properties



## Click the Digital Signatures tab and click on the “Oxford Technical Solutions Ltd” entry in the Signature list.



Press the details button.

## This will display the Digital Signature Details screen



Click the view certificate button.

## Press the Install certificate button on the Certificate screen



## Follow the wizard steps, using all the default options and press the Finish button.







## Once the certificate has installed, double click the installer to attempt the install process again.

# Removing the need to be connected to the internet

## Copy the file “Root-R3.crt” to the machine NAVsuite is to be installed on.

## Right click the file “Root-R3.crt” and select “install certificate” option.

## Click “Next” on the Certificate Import Wizard 1st wizard page.

## Select the “Place all certificates in the following store option”



## And press the browse button.

## From the “Select Certificate Store” screen, select the “Trusted Root Certificate Authorities” folder and press the “OK” button.



## Press the “Next” button on the “Certificate Import Wizard” screen and agree to the Security Warning



## Install NAVsuite as normal.